



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



CONFIRMATION NO. 8317

Bib Data Sheet

SERIAL NUMBER 10/614,083	FILING OR 371(c) DATE 07/08/2003 RULE	CLASS 715	GROUP ART UNIT 2174	ATTORNEY DOCKET NO. ASA-1142
-----------------------------	--	--------------	------------------------	------------------------------------

APPLICANTS

Takaaki Matsumoto, Kobe, JAPAN;
 Takashi Saito, Kobe, JAPAN;
 Yoshiyuki Yamashita, Oji, JAPAN;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

JAPAN 2002-203428 07/12/2002

JAPAN 2003-191822 07/04/2003

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 11/24/2003

Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY JAPAN	SHEETS DRAWING 32	TOTAL CLAIMS 12	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged Examiner's Signature Initials				

ADDRESS

24956

TITLE

Customer relationship management system

FILING FEE RECEIVED 1010	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing.) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
-----------------------------	---	--